

SOFTWARE SOLUTIONS, LLC

Summer 2002

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Name our Newsletter contest!

Striving to provide quality customer service and better communication with our clients, SoftwareSolutions,LLC will begin publishing a quarterly newsletter. Our first challenge with this endeavor is to name our newsletter. Can you help us? If you can reply with the name we decide to use, we have a gift for you. **The winner will receive a new DVD player with surround sound system.** Enter as many names as you like. Send entries to brady@best-software-solutions.com.

The winner will be announced in our next newsletter.

Much is happening with MAS 90, MAS 200, Best Enterprise Suite and Business Works. We will keep you up to date on the software package you're currently working with.

In every edition of the newsletter you can expect to find tips for using your system more effectively, information on upcoming seminars or classes, and new product information and promotional pricing.

In upcoming newsletters, we will be featuring success stories about you, our customers, and the Best Software products you use.

We welcome any questions and suggestions. This publication is for our clients and we would like your opinions. Let us know if you have anyone else that would like to be on our mailing list and receive this newsletter.

Remember- submit those names for our newsletter.◆

MAS 90 & MAS 200 Version 3.70 Released



PLEASE NOTE:

We recommend that you do NOT install the 3.70 version yet. We are planning on beginning installations of this release at the beginning of September and will be calling you to schedule this. For those of you who have Master Developer enhancements installed, we are obtaining the 3.70 updates and will have those ready.



On July 23 and July 25 we held seminars, in Little Rock and Fayetteville respectively, to acquaint you with the new features and functionality added to MAS 90 and MAS 200. Additionally, we demonstrated the new RMA (Return Merchandise Authorization) module and received a great response to this exciting new development. We want to thank all of you who attended the seminars- we really appreciate your participation and your feedback. For those of you who were unable to attend the seminar, we have sent out a brochure about version 3.70 and the RMA module. Please do not hesitate to call us for more information.◆

Are you taking advantage of all the benefits of your maintenance plan?

Keeping current with your software maintenance plan has become more important each year. Best Software's policy is to support only the three most recent versions of their software. This means that with the release of version 3.70, the only completely supported versions of MAS 90 and MAS 200 are 3.60, 3.61, and 3.70.

Additionally, Microsoft no longer supports Windows 95 and therefore it is not tested and supported by Best as an operating system platform. If your company has to purchase new computers, due to growth or obsolescence of your equipment, and you are not running a current version of MAS 90 or MAS 200 you may find yourself in a bind. Also, if you need to purchase additional user licenses or modules, you must be up to date.

We know that your maintenance plan can be expensive, so we want to be sure that you are aware of all the benefits that you're entitled to and help you take advantage of them. Not only do you receive the latest version of the software, including updates to Crystal Reports, FRx, PC Charge, and other third party products, you also receive the Technical Reference and Support Guide on CD, tax table updates for payroll, AND access to Best On-Line Support System (BOSS). On BOSS you can access the Support Knowledge Base, Best Talk Forum, software downloads and more. If you haven't been to the site, check it out at: www.bestsoftware.com. ♦



Do you have a log in for BOSS???

Have you registered with BOSS (Best Online Support Services)?

If you haven't registered with BOSS and identified a personal user name and password, please follow these simple instructions.

- 1) Go to the Best website at www.bestsoftware.com
- 2) Click on the SUPPORT button
- 3) Click on the CLICK HERE TO LOGIN button
- 4) In the upper right hand corner, click on REGISTER

BOSS is only available to users with a current maintenance plan.

Spotlight on FRx

FRx (Financial Report Extender) is a powerful, graphical financial reporting tool that integrates with MAS 90 and MAS 200 and is included with your General Ledger. If you need custom financial statements or are currently re-keying data from your general ledger into a spreadsheet application to obtain the format you desire, you need to learn more about using FRx. In addition to linking to your general ledger, you can also link in data from external spreadsheets to your financial statement formats in FRx.

If you would like to take a FRx class and learn to design your own custom financial statements, please see the link to our Training Survey on page 3 and proceed to complete the survey. ♦

ID	LABEL	Jan	Feb	Mar	Apr	May
11048	TOOLS & EQUIPMEN	231	231	268	231	231
11058	OFFICE SUPPLIES	150	150	150	150	150
11064	ADVERTISING SERA	1680	1,180	1,211	1,331	1,484
11071	POSTAGE	500	500	500	500	500
11100	SEMINARS	1,846	1,846	2,308	1,846	1,846
11128	ENGINEERING SVCS	925	925	1,154	925	925
11138	CLEANING SERVICE	40,800	1,280	1,200	1,200	1,280
11210	TELEPHONE	10,800	3,682	4,615	3,682	3,682
11238	LEGAL SERVICES	6,154	6,154	5,231	15,385	0
11258	MEMBERSHIP FEES	500	500	500	500	500

BusinessWorks Update

BusinessWorks users need to know that BusinessWorks12 is being retired. The following is an announcement from Best software regarding this development and also a schedule of web seminars available this month so you can learn more. We will be contacting all our BusinessWorks customers in August and September to discuss your options.

BusinessWorks V12 Retirement Announcement

Ray Jimison, Vice President and General Manager of Business Works

During July and August we will be in the final stages of testing for the scheduled release of BusinessWorks Gold v3.0 in September. We currently have over 30 partners that are actively testing the v3.0 release as part of our detailed beta program. We expect to have as many as 70 customers participate in the Controlled Release program in August. This thorough and detailed testing will continue on through the end of August when we expect to finalize the product and release v3.0 to production to

begin shipping. This is an exciting and busy time for all of us at BusinessWorks. Our goal for BusinessWorks Gold v3.0 remains the same, to provide a high quality, feature-rich release that has been thoroughly tested both in QA and by external live customer environments. With the help of partners and customers to verify the product readiness, we are confident that we will accomplish our goal to provide the best version of BusinessWorks Gold ever!



As we move into this phase of the BusinessWorks gold product life cycle, it is time to make a decision about BusinessWorks v12.

With over 4,000 customers using BusinessWorks Gold v2.4 and the upcoming release of v.3.0, we will cease any further sales of BusinessWorks v12 software after September 30, 2002. We will continue to support and provide Tax table updates for the BusinessWorks v12 software for one year beyond this date to September 30, 2003. We are confident that this announcement will create greater focus on BusinessWorks Gold as the solution of choice for our customer's future. ♦

BusinessWorks Web seminars:

August 21 12:00
Upgrading to BusinessWorks Gold

August 28 12:00
Upgrading to BusinessWorks Gold

This is a quarterly newsletter, if you do not wish to continue to receive it, simply reply with: "Unsubscribe" in the subject line.

About Our Organization..



The primary focus of Software Solutions, LLC is to develop Long-term relationships with our customers and assist them in creating powerful management tools from their information services. Our consulting services include:

- ♦ Assistance in selection of appropriate computer hardware and software.
- ♦ Installation of software, planning and training for system implementation
- ♦ Custom report development.
- ♦ Ongoing support services.

Would you like to see more training opportunities?

Please take a moment to let us know if there are any training sessions you would be interested in attending. Click on the link below to select a topic.

click the link below :

<http://www.freesurveysonline.com/fso/AskSurveyfso?Survey=1173&CheckID=600>

Interested in Increasing Productivity and Efficiency in your Organization?

Many of our customers are finding ways to eliminate redundancy in data entry while increasing customer satisfaction, productivity and profitability by integrating other software applications with their accounting system. MAS 90/200 is no longer just an accounting system - it truly is a Business Management system. Applications such as Act!, Sales Logix, Credit Card Processing, Starship, Best Fixed Assets, Business Alerts, and the eBusiness modules combined with all the customization features and reporting capabilities included in MAS 90 and MAS 200 provide a powerful system to serve you and your customers. Additionally using Visual Integrator we have several success stories among our customers for whom we have created integration with payroll time-clock programs, main-frame vertical applications, and more.

Would you like information on any of these applications?

- ◆ Act!
- ◆ Sales Logix
- ◆ eBusiness
- ◆ Credit Card Processing
- ◆ Starship
- ◆ Best Fixed Assets
- ◆ Business Alerts
- ◆ Bar Code Master
- ◆ Visual Integrator

We have previewed many of these products in prior user's seminars, but you may have missed it. If you would like to learn more about how you can put these tools to work in your organization, please contact us.

DID YOU KNOW???

Software Solutions can order your company checks

At Software Solutions, our main focus is to provide high quality business software, and world class consulting to back it up. But, we also want to service our customers in other ways. One of the extra services we offer is ordering your company checks at a discounted price.

Worlds Best Checks:

- Deluxe check quality-- the same quality found at most banks.
- FREE fraud-resistant security features!
- Benefit from a HUGE database of bank information. Ensures these checks are welcome at every bank in the country!



Fast Turnaround:

- Standard personalized orders: 3 days
- Custom orders: 10 days
- Rush service available!

Competitive Pricing:

- 30% to 50% off recommended retail prices, delivered to you
- 100% Quality Guarantee

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